



MDM Insurance Services Inc.

At MDM, we understand that after an illness or injury, the road to recovery can be lengthy. That is why we believe an early start in assisting someone back to a healthy work state is essential.

## Early Intervention Program

MDM's Early Intervention Program concentrates on one's ability, not disability. Therefore, our aim is to assist the employee in finding the right tools and solutions for a timely recovery, with the intention of returning the employee to their previous, or modified job.

*An early start in assisting someone back to a healthy work state is essential.*

Our integrated approach to disability management includes actively involving the employee, employer, primary physician, and other treatment providers. This allows us to focus not just on the illness or injury, but also on other issues that may be impeding the employee's progress and return to work.

## How it Works

As soon as an employee has been absent from work due to illness or injury for five consecutive days, the employer contacts MDM.

The Disability Management team prepares to meet with the employee, the employer, the family doctor, and coordinates the support of specialists.

After the initial assessment, the Disability Management team develops a course of action for the employee's return to the workplace.

We ensure that active and appropriate treatment is ongoing throughout the duration of the claim.

## Team Resources & Abilities

Our Disability Management team includes a Registered Nurse Case Manager, Medical Director, and Independent Medical Examiners.

Our access to a wide range of resources allows us to provide assistance in the following areas:

- |                      |                         |                                     |
|----------------------|-------------------------|-------------------------------------|
| ➤ Job-related stress | ➤ Depression            | ➤ Illness                           |
| ➤ Injuries           | ➤ Family Issues         | ➤ Vocational Rehabilitation Support |
| ➤ Grief from Loss    | ➤ Post Traumatic Stress | ➤ Incident Grief                    |
| ➤ Substance Abuse    | ➤ Personal Issues       | ➤ Conflict Resolution               |





## Early Intervention Benefits

Employee	Employer
<ul style="list-style-type: none"><li>• Reduces length of recovery.</li><li>• Promotes a pro-active rehabilitative phase.</li><li>• May provide modified/rehabilitative job capabilities.</li><li>• Provides access to specialists and/or diagnostic procedures on a timely basis.</li></ul>	<ul style="list-style-type: none"><li>• Expeditious return of employee to workplace.</li><li>• Reduces the duration and cost of absenteeism.</li><li>• Strengthens employee and employer relationship by facilitating open communication.</li><li>• Reduces loss of productivity.</li></ul>

MDM recognizes that a well-designed group benefits package is not just about plan design and paying claims, but it includes the individual welfare of each employee.

Benefit from our  
*Ability!*

Contact us today for more information on our Early Intervention Program.

### CONTACT INFORMATION:

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