

Our priority is always the client

Our innovative products and services are designed to work for you.

Visit us at www.mdm-insurance.com for a complete look at what we provide.

Benefit from our
Ability!

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MDM Insurance Services Inc.

Introduction to MDM

Why Group Benefits?

A group benefits plan is essential for attracting and *keeping* valuable and qualified employees. It is a wise investment in your team.

A well designed group benefits package will promote a healthy organization, and will contribute to the security and peace of mind of plan members. Not only will this improve morale, but it will help plan members focus on the task at hand.

At MDM we understand this fact, and offer products and service that will help you achieve your goals of a dynamic and efficient team.

Who is MDM?

In operation since 1984, MDM is a fully integrated Third Party Administrator of group benefits. Our progressive approach to group benefits, along with competitive rates and unparalleled service standards makes us unique within this field.

Our Commitment

Our policy and commitment to providing a high level of service ensures that our priority is the client. *What is important to you is important to us.*

Whether it is through a tailored benefits plan, or computer-based technology, we take pride in finding the right tools and solutions to meet your needs.

Among the many services that we provide, our clients across Canada value:

Online plan administrator and plan member website.

Health and Dental claims are processed within 24 hours.

Direct deposit of claims payments into a plan member's bank account.

Booklets, wallet cards and pay-direct cards are sent out for existing groups within 24 hours of enrolment or notice of change in coverage status.

New groups receive booklets and wallet cards within one week of our receipt of the application package.

Bilingual nation-wide call centre.

No automated phone system during business hours.

Electronic delivery of a plan member's Explanation of Benefits

Client Access Website



Our client access website has been designed for both the plan administrator of your benefits plan, and plan members.

This time-saving feature will enable the plan administrator to accomplish the following:

- Add a new employee to the plan.
- Remove an employee from the plan.
- Update employee salaries.
- Change an employee's coverage.
- Print administration and claim forms.
- View Accounts Payable history.
- Find answers to questions frequently asked by employees regarding their plan.

A plan member will be able to:

- View their health and dental claims history.
- Find out what their plan covers.
- Get details on claims that have been paid.
- Print personalized claim forms.